

## **First notification under section 29(4) of the Communications Act 2003**

Draft decision by Cheltenham Borough Council in response to a proposal by British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Schedule to a Direction published by Ofcom on 14 March 2006 ('the Direction').

1. Cheltenham Borough Council, in accordance with section 49(4) of the Communications Act 2003 ('the Act'), hereby makes the following draft decision in response to a proposal by British Telecommunications pls for the removal of public call boxes pursuant to Part 2 of the Direction.
2. The draft decision is set out in the Schedule to this Notification.
3. The effect of, and Cheltenham Borough Council's reasons for making the draft decision is set out in the Schedule to this Notification.
4. Cheltenham Borough Council considers that the draft decision complies with the requirements of sections 45 to 50 of the Act, as appropriate and relevant to the proposal.
5. In making the draft decision, Cheltenham Borough Council has considered and acted in accordance with the six community requirements in section 4 of the Act.
6. Representations may be made to Cheltenham Borough Council about the draft decision by midday on Monday 13<sup>th</sup> March 2017.
7. A copy of this Notification has been sent to the Secretary of State in accordance with section 50(1)(b) of the Act.
8. The Schedule to this Notification shall form part of this Notification.

Councillor Andrew McKinlay

A person authorised by Cheltenham Borough Council to sign this Notification.

10<sup>th</sup> February 2017

To make representations or more information, please contact:  
Strategy and Engagement Team  
Cheltenham Borough Council  
Municipal Offices, Promenade, Cheltenham, GL50 9SA  
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01242 774960

Cheltenham District BT Payphone Consultation

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Complete d Date	Agree/ Adopt/ Object	Comments/Reasons
01242222580	PCO COTSWOLD ROAD CHELTENHAM	GL52 5EL	0	05/09/2016	AGREE	No calls made, no feedback received.
01242222599	PCO LONDON ROAD CHARLTON KINGS CHELTENHAM	GL52 6HY	53	05/09/2016	AGREE	Charlton Kings Parish Council and a ward councillor are supportive of its removal.
01242222617	PCO TENNYSON ROAD CHELTENHAM	GL51 7DF	672	30/08/2016	<b>OBJECT</b>	High usage and located in an area with a high level of social housing and income deprivation. The kiosk is by local shops on the edge of a lower super output area in the top 10% most deprived areas nationally in the Indices of Multiple Deprivation. Representations received from borough councillors and residents.
01242222625	PCO SALISBURY AVENUE CHELTENHAM	GL51 3DG	0	30/08/2016	AGREE	No calls made, no feedback received.
01242222633	PCO SPRINGBANK ROAD CHELTENHAM	GL51 0NJ	123	30/08/2016	<b>OBJECT</b>	High usage and in an area with higher levels of social housing and income deprivation. Representation received by borough councillor.
01242254518	OPPOSITE COLLEGE OF ART NEW BARN LANE CHELTENHAM	GL52 3LZ	0	05/09/2016	AGREE	No calls made and Prestbury Parish Council supportive of the removal.
01242261422	OPP DEZAC MONTPELLIER HOTEL LANSDOWN ROAD CHELTENHAM	GL50 2JA	352	30/08/2016	<b>OBJECT</b>	High usage and on a prominent route into Cheltenham on public transport and on foot from the railway station.
01242521139	PCO ROBERT BURNS AVENUE CHELTENHAM	GL51 6NU	1	30/08/2016	AGREE	Only 1 call made, no feedback received.

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/Adopt/Object	Comments/Reasons
01242521211	PCO SPRINGBANK ROAD CHELTENHAM	GL51 0LU	3	30/08/2016	AGREE	Very low number of calls. Ward councillor supportive of the removal.
01242521515	PCO ALMA ROAD CHELTENHAM	GL51 3LS	0	30/08/2016	AGREE	No calls made, no feedback received.
01242521586	PCO CIRENCESTER ROAD CHARLTON KINGS CHELTENHAM	GL53 8DE	193	05/09/2016	AGREE	Charlton Kings Parish Council and a ward councillor are supportive of the removal. Charlton Kings is an affluent area and people living there are likely to have alternative access to mobile or landline telephones. There is high population density and good mobile phone coverage in the area.
01242521682	PCO LECKHAMPTON ROAD CHELTENHAM	GL53 0DQ	91	05/09/2016	AGREE	No feedback from Leckhampton with Warden Hill Parish Council, but a ward councillor is supportive of the removal. Leckhampton is an affluent area of town and people living there are likely to have alternative access to mobile or landline telephones. There is high population density and nearby amenities open long hours and good mobile phone coverage in the area.
01242522712	PCO ALBANY ROAD CHELTENHAM	GL50 2UN	34	30/08/2016	AGREE	A low number of calls and no feedback received.
01242525233	PCO PRIORS ROAD CHELTENHAM	GL52 5AS	7	05/09/2016	AGREE	A low number of calls and no feedback received.
01242525420	OPPOSITE BP AND M&S PRESTBURY ROAD CHELTENHAM	GL52 2DL	12	05/09/2016	AGREE	A low number of calls and no feedback received.

01242525704	PCO CHILTERN ROAD PRESTBURY CHELTENHAM	GL52 5JQ	6	05/09/2016	AGREE	A low number of calls and Prestbury Parish Council is supportive of the removal.
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Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/Adopt/Object	Comments/Reasons
01242525718	PCO MOOREND ROAD CHELTENHAM	GL53 0ER	163	05/09/2016	AGREE	No feedback from Leckhampton with Warden Hill Parish Council, but a ward councillor is supportive of the removal. Leckhampton is one of the more affluent areas of town and people living there are likely to have alternative access to mobile or landline telephones. There is high population density and nearby amenities open long hours and good mobile phone coverage in the area.
01242526667	PCO HATHERLEY ROAD CHELTENHAM	GL51 6HT	0	30/08/2016	AGREE	No calls made and ward councillor is supportive of the removal.
01242526867	PCO BEECHES ROAD CHARLTON KINGS CHELTENHAM	GL53 8NX	42	05/09/2016	AGREE	Charlton Kings Parish Council and a ward councillor are supportive of the removal. Charlton Kings is one of the more affluent areas of town and people living there are likely to have alternative access to mobile or landline telephones. There is high population density and nearby amenities open long hours and good mobile phone coverage in the area.
01242527671	PCO BROOKLYN ROAD CHELTENHAM	GL51 8DS	45	30/08/2016	AGREE	A low number of calls made and no feedback received.
01242527714	PCO RIVELANDS ROAD SWINDON VILLAGE CHELTENHAM	GL51 9RF	5	05/09/2016	AGREE	A low number of calls and Swindon Parish Council is supportive of the removal.

01242527735	PCO WOODLANDS ROAD CHELTENHAM	GL51 3RT	12	30/08/2016	AGREE	A low number of calls made and no feedback received.
01242527791	PCO LOWESWATER ROAD CHELTENHAM	GL51 3AZ	7	30/08/2016	AGREE	A low number of calls made and no feedback received.
01242527864	NAUNTON WAY/ NAUNTON LANE CHELTENHAM	GL53 7BA	0	05/09/2016	AGREE	No calls made and Naunton Residents Association is supportive of the removal.

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01242528471	PCO WINDYRIDGE ROAD CHELTENHAM	GL50 4RA	0	30/08/2016	AGREE	No calls made and no feedback received.
01242584004	PCO HEWLETT ROAD CHELTENHAM	GL52 6AA	269	05/09/2016	<b>OBJECT</b>	High usage and this is in spite of the fact it has been out of bounds behind hoardings for at least 6 months due to the adjacent 'Banksy' mural. 92% of local residents responding in this area to consultation by the community association wish to see it retained and it is in a prominent position in a well used shopping area. Representations also received from borough councillor.
01452856083	PCO CHELTENHAM ROAD EAST GLOUCESTER	GL3 1JX	0	30/08/2016	<b>NO COMMENT</b>	This is in Tewkesbury borough, so not for Cheltenham Borough Council to comment on.

**These draft decisions have been made on the assumption that:**

- **All of the payphones listed have been fully operational over the 12 month period when they have been under review and that lack of usage doesn't reflect that they have been out of use.**

In addition, Cheltenham Borough Council is in discussion with BT about REMOVAL of the following payphones which have become challenging due to changing circumstances:

- **Park Street** (due to proximity to another box on the Lower High Street and desire to enable the full potential of the community led "pocket park" opportunity).
- **St George's Square** – reducing the 3 boxes down to 1, to be located at a distance from the redundant toilet block in order that the building can be regenerated for a beneficial use given its pivotal location on the axis between the High Street and Lower High Street. The boxes are currently associated with drug dealing and other anti social behaviour.
- **The Brewery** – these currently mar the new development, which is due to complete soon and the council would like to see the 2 boxes which will be outside the new Soho coffee shop removed and replaced with the ST6 which now dominates the sight line between the two bookends of Brewery II and the new John Lewis store. This proposed location has a high footfall.
- **Winchcombe Street** (opposite A-Plan store) due to changed road lanes which mean this box now blocks the view for cyclists.

Cheltenham Borough Council would also like to request that 2 phone boxes on the High Street / Berkeley Street junction (listed) and 1 cash point on the High Street / Bath Road junction are repainted / refurbished.

Signature: .....

Area: Cheltenham District